

• Terms of Use

1. This page (together with the documents referred to on it) tells you the terms of use (the “Terms of Use”) on which you may make use of our “Mirador” application for mobile devices (the “App”). Please read these Terms of Use carefully before you download, install or use the App. By downloading, installing or using the App, you indicate that you accept these Terms of Use and that you agree to abide by them. Your download, installation or use of the App constitutes your acceptance of these Terms of Use which takes effect on the date on which you download, install or use the App. If you do not agree with these Terms of Use, you should cease downloading, installing or using the App immediately.
2. The App is operated by Mirador Group of Companies with an office at Ghatkopar, Mumbai (and we refer to ourselves as “we”, “us” or “our”). We own and operate the App on our own behalf.
3. We reserve the right to change these Terms of Use at any time without notice to you by posting changes on the www.mirador.co.in website (the “Website”) or by updating the App to incorporate the new terms of use. You are responsible for regularly reviewing information posted online to obtain timely notice of such changes. Your continued use of the App after changes are posted constitutes your acceptance of the amended Terms of Use.
4. To download, install, access or use the App, you must be 18 years of age or over. If you are under 18 and you wish to use download, install, access or use the App, you must get consent from your parent or guardian before doing so.
5. We operate the software underlying and required for your use of the App from the India and it is possible that some downloads from the App could be subject to government export controls or other restrictions. If you download anything from or use the App, you represent that you are not subject to such controls or restrictions. We make no representation that anything is appropriate, permissible or available for use outside the India, and using the App from territories in which such use or the information available from such use is illegal, restricted or not permitted, is expressly prohibited. If you choose to access or use the App from or in locations outside of the India, you do so on your own initiative and are responsible for:
 - a. ensuring that what you are doing in that country is legal; and
 - b. the consequences and compliance by you with all applicable laws, regulations, byelaws, codes of practice, licences, registrations, permits and authorisations (including any laws that relate to businesses providing services).
 - c. all access to the App through your mobile device and for bringing these Terms of Use to the attention of all such persons.
6. Use of the App does not include the provision of a mobile device or other necessary equipment to access it. To use the App you will require Internet connectivity and appropriate telecommunication

links. We shall not have any responsibility or liability for any telephone or other costs you may incur.

7. You shall not in any way use the App or submit to us or to the App or to any user of the App anything which in any respect:
 - a. is in breach of any law, statute, regulation or byelaw of any applicable jurisdiction;
 - b. is fraudulent, criminal or unlawful;
 - c. is inaccurate or out-of-date;
 - d. may be obscene, indecent, pornographic, vulgar, profane, racist, sexist, discriminatory, offensive, derogatory, harmful, harassing, threatening, embarrassing, malicious, abusive, hateful, menacing, defamatory, untrue or political;
 - e. impersonates any other person or body or misrepresents a relationship with any person or body;
 - f. may infringe or breach the copyright or any intellectual property rights (including without limitation copyright, trademark rights and broadcasting rights) or privacy or other rights of us or any third party;
 - g. may be contrary to our interests;
 - h. is contrary to any specific rule or requirement that we stipulate on the App in relation to a particular part of the App or the App generally; or
 - i. involves your use, delivery or transmission of any viruses, unsolicited emails, trojan horses, trap doors, back doors, easter eggs, worms, time bombs, cancelbots or computer programming routines that are intended to damage, detrimentally interfere with, surreptitiously intercept or expropriate any system, data or personal information.
8. You agree not to reproduce, duplicate, copy or re-sell the App or any part of the App save as may be permitted by these Terms of Use.
9. You agree not to access without authority, interfere with, damage or disrupt:
 - a) any part of the App;
 - b) any equipment or network on which the App is stored;
 - c) any software used in the provision of the App; or
 - d) any equipment or network or software owned or used by any third party.
10. You hereby grant to us an irrevocable, royalty-free, worldwide, assignable, sub-licensable licence to use any material which you submit to us or the App for the purpose of use on the App or for generally marketing (by any means and in any media, including, but not limited to, on our website or in our journals) our services. You agree that you waive your moral rights to be identified as the author and we may modify your submission.
11. Commentary and other materials available on the App are not intended to amount to advice on which reliance should be placed. Subject to paragraphs 32 and 33 below, we therefore disclaim all liability and responsibility arising from any reliance placed on such

materials by any user of the App, or by anyone who may be informed of any of its contents.

12. You assume sole responsibility for results obtained from the use of the App, and for conclusions drawn from such use. We shall have no liability for any damage caused by errors or omissions in any information, instructions or scripts provided to us by you in connection with the App, or any actions taken by us at your direction.
13. You agree to comply at all times with any instructions for use of the App which we make from time to time.
14. If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential, and you must not disclose it to any third party. We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our opinion you have failed to comply with any of the provisions of these Terms of Use.

Availability of the App, Security & Accuracy

15. We make no warranty that your access to the App will be uninterrupted, timely or error-free. Due to the nature of the Internet, this cannot be guaranteed. In addition, we may occasionally need to carry out repairs, maintenance or introduce new facilities and functions.
16. Access to the App may be suspended or withdrawn to or from you personally or all users temporarily or permanently at any time and without notice. We may also impose restrictions on the length and manner of usage of any part of the App for any reason. If we impose restrictions on you personally, you must not attempt to use the App under any other name or user or on any other mobile device.
17. We do not warrant that the App will be compatible with all hardware and software which you may use. We shall not be liable for damage to, or viruses or other code that may affect, any equipment (including but not limited to your mobile device), software, data or other property as a result of your download, installation, access to or use of the App or your obtaining any material from, or as a result of using, the App. We shall also not be liable for the actions of third parties.
18. We may change or update the App and anything described in it without notice to you. If the need arises, we may suspend access to the App, or close it indefinitely.
19. We make no representation or warranty, express or implied, that information and materials on the App are correct, no warranty or representation, express or implied, is given that they are complete,

accurate, up-to-date, fit for a particular purpose and, to the extent permitted by law, we do not accept any liability for any errors or omissions. This shall not affect any obligation which we may have under any contract that we may have with you to provide you with products.

Independence from Platforms

20. The App is independent of any platform on which it is located. The App is not associated, affiliated, sponsored, endorsed or in any way linked to any platform operator, including, without limitation, Apple, Google, Android or RIM Blackberry (each being an “Operator”).
21. Your download, installation, access to or use of the App is also bound by the terms and conditions of the Operator.
22. You and we acknowledge that these Terms of Use are concluded between you and us only, and not with an Operator, and we, not those Operators, are solely responsible for the App and the content thereof to the extent specified in these Terms of Use.
23. The license granted to you for the App is limited to a non-transferable license to use the App on a mobile device that you own or control and as permitted by these Terms of Use.
24. We are solely responsible for providing any maintenance and support services with respect to the App as required under applicable law. You and we acknowledge that an Operator has no obligation whatsoever to furnish any maintenance and support services with respect to the App.
25. In the event of any failure of the App to conform to any applicable warranty, you may notify the relevant Operator and that Operator will refund the purchase price for the App (if any purchase price has been paid) to you; and, to the maximum extent permitted by applicable law, that Operator will have no other warranty obligation whatsoever with respect to the App, and any other claims, losses, liabilities, damages, costs or expenses attributable to any failure to conform to any warranty will be our sole responsibility.
26. You and we acknowledge that we, not the relevant Operator, are responsible for addressing any claims of you or any third party relating to the App or your possession and/or use of the App, including, but not limited to: (i) any claim that the App fails to conform to any applicable legal or regulatory requirement; and (ii) claims arising under consumer protection or similar legislation.
27. You and we acknowledge that, in the event of any third party claim that the App or your possession and use of the App infringes that third party’s intellectual property rights, we, not the relevant Operator, will be solely responsible for the investigation, defense, settlement and discharge of any such intellectual property infringement claim; provided such infringement was caused by us.

28. You must comply with any applicable third party terms of agreement when using the App (e.g. you must ensure that your use of the App is not in violation of your mobile device agreement or any wireless data service agreement).
29. You and we acknowledge and agree that the relevant Operator, and that Operator's subsidiaries, are third party beneficiaries of these Terms of Use, and that, upon your acceptance of these Terms of Use, that Operator will have the right (and will be deemed to have accepted the right) to enforce these Terms of Use against you as a third party beneficiary thereof.

Limitation of Liability

30. You hereby release Mirador, its officers, directors, agents, and employees from all claims, demands, and damages (actual and consequential) of any kind and nature, known and unknown, suspected and unsuspected, disclosed and undisclosed, arising out of, or in any way, connected with any disputes arising between you and any suppliers, or between you and other App or Website users.
31. YOU ASSUME ALL RESPONSIBILITY AND RISK WITH RESPECT TO YOUR USE OF THE APP. THE APP IS AVAILABLE "AS IS," AND "AS AVAILABLE". YOU UNDERSTAND AND AGREE THAT, TO THE FULLEST EXTENT PERMITTED BY LAW, WE DISCLAIM ALL WARRANTIES, REPRESENTATIONS AND ENDORSEMENTS, EXPRESS OR IMPLIED, WITH REGARD TO THE SITE, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF TITLE, MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE. WE DO NOT WARRANT USE OF THE SITE WILL BE UNINTERRUPTED OR ERROR-FREE OR THAT ERRORS WILL BE DETECTED OR CORRECTED. WE DO NOT ASSUME ANY LIABILITY OR RESPONSIBILITY FOR ANY COMPUTER VIRUSES, BUGS, MALICIOUS CODE OR OTHER HARMFUL COMPONENTS, DELAYS, INACCURACIES, ERRORS OR OMISSIONS, OR THE ACCURACY, COMPLETENESS, RELIABILITY OR USEFULNESS OF THE INFORMATION DISCLOSED OR ACCESSED THROUGH THE APP. WE HAVE NO DUTY TO UPDATE OR MODIFY THE APP AND WE ARE NOT LIABLE FOR OUR FAILURE TO DO SO. IN NO EVENT, UNDER NO LEGAL OR EQUITABLE THEORY (WHETHER TORT, CONTRACT, STRICT LIABILITY OR OTHERWISE), SHALL WE OR ANY OF OUR RESPECTIVE EMPLOYEES, DIRECTORS, OFFICERS, AGENTS OR AFFILIATES, BE LIABLE HEREUNDER OR OTHERWISE FOR ANY LOSS OR DAMAGE OF ANY KIND, DIRECT OR INDIRECT, IN CONNECTION WITH OR ARISING FROM THE APP, THE USE OF THE APP OR OUR AGREEMENT WITH YOU CONCERNING THE APP, INCLUDING, BUT NOT LIMITED TO, COMPENSATORY, DIRECT, CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL OR PUNITIVE DAMAGES, LOST ANTICIPATED PROFITS, LOSS OF GOODWILL, LOSS OF

DATA, BUSINESS INTERRUPTION, ACCURACY OF RESULTS, OR COMPUTER FAILURE OR MALFUNCTION, EVEN IF WE HAVE BEEN ADVISED OF OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES. IF WE ARE HELD LIABLE TO YOU IN A COURT OF COMPETENT JURISDICTION FOR ANY REASON, IN NO EVENT WILL WE BE LIABLE FOR ANY DAMAGES IN EXCESS OF ONE THOUSAND AND FIFTY RUPEES (RS.1500.00). SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. IF ANY LIMITATION ON REMEDIES, DAMAGES OR LIABILITY IS PROHIBITED OR RESTRICTED BY LAW, WE SHALL REMAIN ENTITLED TO THE MAXIMUM DISCLAIMERS AND LIMITATIONS AVAILABLE UNDER THIS AGREEMENT, AT LAW AND/OR IN EQUITY.

Your Representations and Warranties

32. You represent and warrant that (a) your use of the App will be in strict accordance with this Agreement and with all applicable laws and regulations, including without limitation any local laws or regulations in your country, state, city, or other governmental area, regarding online conduct and acceptable content, and regarding the transmission of technical data exported from the United States or the country in which you reside and (b) your use of the App will not infringe or misappropriate the intellectual property rights of any third party.

Indemnification

33. You agree to indemnify and hold Mirador and each of our affiliates, successors and assigns, and their respective officers, directors, employees, agents, representatives, licensors, advertisers, suppliers, and operational service providers harmless from and against any and all losses, expenses, damages, costs and expenses (including attorneys' fees), resulting from your use of the App and/or any violation of the terms of this Agreement. We reserve the right to assume the exclusive defense and control of any demand, claim or action arising hereunder or in connection with the App and all negotiations for settlement or compromise. You agree to fully cooperate with us in the defense of any such demand, claim, action, settlement or compromise negotiations, as requested by us.

Trade Marks

34. The "Mirador" name and logos and all related names, trademarks, service marks, design marks and slogans are the trademarks or service marks of us.

Intellectual Property Rights

35. As between you and us, we are the sole and exclusive owner or the licensee of all intellectual property rights in the App, and in the material published on it. Those works are protected by copyright and trademark laws and treaties around the world. All such rights are reserved.
36. You may print off one copy, and may download extracts, of any page(s) from the App for your personal reference and you may draw the attention of others within your organisation to material available on the App.
37. You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.
38. You must not use any part of the materials on the App for commercial purposes without obtaining a licence to do so from us or our licensors.
39. If you print off, copy or download any part of the App in breach of these Terms of Use, your right to use the App will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

Information About You & Your Use of the App

40. We process information about you in accordance with our Privacy Policy, which is available on our website at www.mirador.co.in. By using the App, you consent to such processing and you warrant that all data provided by you is accurate.

USAGE POLICY:

41. We give its visitors or users access to use the diverse range of information like text, images, sounds, contact numbers, location information, graphics, effects, designs, animations, etc. available on Mirador for Personal and Non-commercial Use only. We take no responsibility for any kind of damages, losses or actions such as loss of data, revenue, profit, viruses, etc. arising due to direct or indirect usage of contents on Mirador.

PROMOTIONAL SUBSCRIPTION:

42. By agreeing to these Terms of Use, the visitor or user agrees to receive promotional newsletters and other communications from us. However, the user can stop his subscription by clicking on the unsubscribe link given in the communication emails or by visiting

the website or by sending an email request or by requesting any our customer representative.

REVIEWS, FEEDBACK & RATING SUBMISSIONS

43. You grant us ownership rights over the ratings, feedbacks, reviews, comments, ideas, suggestions or any other submissions (collectively called "Submissions") posted or given by you under any listing or section of Mirador. We shall be and remain the owner of such submissions and have exclusive rights, without any limitation or obligation, to use or reuse such submissions for any commercial, non-commercial or any other use. We is also entitled to modify, delete, reproduce, publish, distribute or create derivative work out of any kind of submissions done by its users on Mirador.
44. However, we shall not be responsible for any infringements of terms of use, copyrights, trademarks, privacy, etc. We shall be under no obligation to protect, maintain privacy, respond or compensate for any submissions made by its users. We cannot be held responsible for any abusive, offensive, indecent, threatening, unlawful, obscene submissions done by its users.

Third Party Websites

45. We have no control over and accept no responsibility for the content of any website or mobile application to which a link from the App exists (unless we are the provider of those linked websites or mobile applications). Such linked websites and mobile applications are provided "as is" for your convenience only with no warranty, express or implied, for the information provided within them. We do not provide any endorsement or recommendation of any third party website or mobile application to which the App provides a link. The terms and conditions, terms of use and privacy policies of those third party websites and mobile applications will apply to your use of those websites and mobile applications and any orders you make for goods and services via such websites and mobile applications. If you have any queries, concerns or complaints about such third party websites or mobile applications (including, but not limited to, queries, concerns or complaints relating to products, orders for products, faulty products and refunds) you must direct them to the operator of that third party website or mobile application.
46. You must not without our permission:
 - a) use or copy any material from the App, including, but not limited to, onto other websites or in other mobile applications; or
 - b) frame any of the App onto your own or another person's website or mobile application.

Severability

47. If any of these terms should be determined to be illegal, invalid or otherwise unenforceable by reason of the laws of any state or

country in which these terms are intended to be effective, then to the extent and within the jurisdiction which that term is illegal, invalid or unenforceable, it shall be severed and deleted and the remaining Terms of Use shall survive, remain in full force and effect and continue to be binding and enforceable.

Non-assignment

48. You shall not assign or transfer or purport to assign or transfer the contract between you and us to any other person.

Exclusion

49. Except as expressly stated in these Terms of Use, all warranties and conditions, whether express or implied by statute, common law or otherwise are hereby excluded to the extent permitted by law.

Miscellaneous

50. These Terms of Use (and our Privacy Policy, our Website Terms of Use, our Website Terms and Conditions, any other document referred to in these Terms of Use and any other terms and conditions specifically agreed between you and us in writing) contain all the terms agreed between us and you regarding their subject matter and supersedes and excludes any prior terms and conditions, understanding or arrangement between us and you, whether oral or in writing. No representation, undertaking or promise shall be taken to have been given or be implied from anything said or written in negotiations between us and you prior to these Terms of Use except as expressly stated in these Terms of Use. Neither us nor you shall have any remedy in respect of any untrue statement made by the other upon which that party relied in entering into these Terms of Use (unless such untrue statement was made fraudulently or was as to a matter fundamental to a party's ability to perform these Terms of Use) and that party's only remedies shall be for breach of contract as provided in these Terms and Conditions.
51. These Terms of Use may only be modified by a written amendment signed by an authorized executive of the Company or by the posting of a revised version by us. Except to the extent applicable law, if any, provides otherwise, this Agreement and any access to or use of the App will be governed by the laws of courts of Mumbai, excluding its conflict of law provisions. Any disputes or differences, in respect of any matter hereof shall be referred to an independent arbitrator to be appointed by the Company. The arbitration shall be in accordance with the Arbitration and Conciliation Act, 1996, as amended or replaced from time to time. Such arbitrator's decision shall be final and binding on all the involved parties. The seat of Arbitration shall be in Mumbai and the language of the arbitration shall be in English. All dealings, correspondence and contacts between us shall be made or conducted in the English language. If any part of this Agreement is held invalid or unenforceable, that part will be construed to reflect the parties' original intent, and the

remaining portions will remain in full force and effect. A waiver by either party of any term or condition of this Agreement or any breach thereof, in any one instance, will not waive such term or condition or any subsequent breach thereof. You may not assign your rights under this Agreement to any party; We may assign our rights under this Agreement without condition. This Agreement will be binding upon and will inure to the benefit of the parties, their successors, and permitted assigns.

About Us

We are Mirador Group of Companies, a company registered in Mumbai with registered number U45400MH2014PTC259663 whose registered office is at Ghatkopar, Mumbai. (and we refer to ourselves as “we”, “us” or “our” in this document). We own and operate this “Website” (meaning the www.mirador.co.in website) and any “App” (meaning applications that we provide for mobile devices, including, without limitation, Apple iOS and Android) on our own behalf.

About this Privacy Policy

In this Privacy Policy, references to “you” means any person submitting any data to us, to the Website or through an App about himself or herself or about any other living individual in respect of any use of the Website or any products available through the Website (each being a “Product”) or use of an App.

When you use different aspects of the Website or an App, we may ask you to supply us with various information about you or anyone whom you represent. This Privacy Policy sets out the way in which we may use such information.

We are committed to protecting and respecting your privacy. This Privacy Policy (together with our “[Website Terms of Use](#)“, “[Terms & Conditions](#)“, the relevant “[App Terms of Use](#)” and any other documents referred to in them) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us.

Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

Contacting us

Questions, comments, requests or suggestions regarding this Privacy Policy are welcomed and should be addressed to info@mirador.co.in

Your Privacy

Your privacy is very important to us. We shall therefore only use your name and other information which relates to you in the manner set out in this Privacy Policy.

We will only use your personal data in a way that is fair to you. We will only collect information where it is necessary for us to do so and we will only collect information if it is relevant to our dealings with you. We will only keep your information for as long as we are either required to by law or as is relevant for the purposes for which it was collected.

Data that we collect

We may collect and process your personal data for reasons set out in the “Why we collect your personal data” section of this Privacy Policy below.

We may obtain the following information about you:

1. Your title, name, date of birth, address, email address, telephone numbers, username, password and such other contact details as we require. This includes:
 - a. information provided at the time that you subscribe to any newsletter or email or any other marketing or promotional communications that we make available from time to time;
 - b. information that you provide at the time of registering for an account to purchase Products via or through the Website. We may also store information relating to any Products that you purchase; and
 - c. any information (including your location, your handset type, your UDID (unique handset code), your e-mail address and your mobile phone number) you or your mobile device provides to us at the time that you download or install an App and each time you use an App to add value to your use of the App; and
2. payment information provided by you, for example, on placing an order for a Product available on the Website. This may include the last four digits of the credit or debit card with which you make your payment. However, the payment provider that we use will obtain all of your payment information in relation to an order that you place on the Website.

Why we collect your personal data

We use the information collected for the purpose of sending you emails to which you may subscribe and emails with or about other information about us as well as to properly make available to you the Website, Products and sales promotions, fulfilling any order for a Product that you make through or via the Website, to allow you to access any information or services that we may provide through an App, in case we have any queries and for our record keeping. We may also use that data to prove payment for a Product that you order through or via the Website and deliver that Product to you. We also use that data to inform you when a Product is about to be delivered.

We may pass your name and address on to a third party in order to make delivery of a Product that you order through or via the Website to you (for example, to our courier or supplier).

We may also use your data in order to manage the Website and an App, collect payment from you, detect fraud or Website or App abuses and send you information relevant to an App, the Website or the Products. We also need your email address and other contact details, in particular, for sending you information relating to the Website and an App and the services we offer. This includes (without limitation) the following:

- 1) To allow you to go ahead and register for an account on the

Website, which allows you to purchase Products. This may include sending an email to you to confirm your details, to give you initial information about the service we offer, and to enable you to commence ordering Products.

- 2) To respond to you over any queries you raise with us.
- 3) To give you a link to enable you to have a password resent to you if you tell us or the Website that you have forgotten it.
- 4) To record and track details of transactions you carry out through or via the Website and of the fulfillment of your orders.
- 5) To collect details of your visits to the Website and use of an App including, but not limited to, traffic data, location data, web logs and other communication data, whether this is required for our own purposes or otherwise and the resources that you access.
- 6) To provide you with information, products or services that you request from us or which we feel may interest you.
- 7) To allow us and our suppliers to use your data, to provide you with information about goods and services which may be of interest to you.

We also need to use your contact details and other information for any aspect of the Website and an App (including, but without limitation, providing customer support, preventing or investigating prohibited activity, enforcing the "[Terms and Conditions](#)", the "[Website Terms of Use](#)" and the relevant "[App Terms of Use](#)", and verifying information).

You acknowledge that we have no obligations to monitor your access to or use of the Website or an App, but that we have the right to do so for the purposes set out in this Privacy Policy.

Your obligations as to your data

You must only submit to us, the Website or an App, information which is accurate and not misleading and you must keep it up-to-date and inform us of changes. You may do that through the "[My Account](#)" part of the Website or by email to info@mirador.co.in. By submitting data in respect of you and anyone else, you must ensure that you have full authority and consent to supply us with that data on their behalf and you warrant to us that you have that authority.

Third Parties and Links

We will disclose your personal data (including details of your credit or debit card or bank account) to our suppliers should you wish to make an order for a product or service made available by that supplier.

We may pass your details to our agents, subcontractors, licensors and licensees to help us with any of our uses of your data set out in our Privacy Policy. For example, we may use third parties to assist us with delivering products to you, to enable us to collect payments from you, to analyse data and to provide us with marketing or customer service assistance.

We may exchange information with third parties for the purposes of fraud protection and credit risk reduction.

We may transfer your data to other companies in our group.

We may transfer our databases containing your personal information if we sell, or discuss the sale of, our business or part of it to an actual or potential purchaser.

We may also disclose your details as described elsewhere in this Privacy Policy.

Other than as set out in this Privacy Policy, we shall NOT sell or disclose your personal data to third parties without obtaining your prior consent unless this is necessary for the purposes set out in this Privacy Policy or unless we are required to do so by law.

IP addresses and cookies

The Website and Apps use cookies. When you login to your account on the Website, we place cookies which store details relating to your session on the Website, details relating to your Facebook account if you have accessed the Website through Facebook, and details of whether you logged in to your account by inserting your details or whether your details were saved for easy login.

Cookies are tiny text files which identify your computer to our server as a unique user when you visit certain pages on the Website and an App and they are stored by your Internet browser on your computer's or mobile device's hard drive. Cookies can be used to recognize your Internet Protocol address, saving you time while you are on, or want to enter, the Website or an App. We only use cookies for your convenience in using the Website and an App and not for obtaining or using any other information about you (for example targeted advertising). Your browser can be set to not accept cookies, but this would restrict your use of the Website and an App. Please accept our assurance that our use of cookies does not contain any personal or private details and are free from viruses. If you want to find out more information about cookies, go to <http://www.allaboutcookies.org> or to find out about removing them from your browser, go to <http://www.allaboutcookies.org/manage-cookies/>.

The Website and an App may, from time to time, contain links to and from the websites or mobile applications of suppliers, partner networks, advertisers and affiliates. Please note that those websites and mobile applications may also use cookies and that we do not accept any responsibility or liability for their use of cookies. Please check those websites and mobile applications and their privacy policies before using them.

Where we store your personal data

The data that we collect from you may be transferred to, and stored at, on our server. It may also be processed by staff operating the app who work for us or for one of our suppliers, partners, advertisers and affiliates. Such staff maybe engaged in, among other things, the fulfillment of any order

for a Product that you make via or through the Website, the processing of your payment details and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy but, in any event, the person or entity storing or processing your data will be part of Mirador Group of Companies or part of the Mirador framework.

We have in place appropriate technical and security measures to prevent unauthorised or unlawful access to or accidental loss of or destruction or damage to your information.

We store your personal details on a secure server. We use industry standard security and firewalls on our servers. When we collect payment card details electronically, we use encryption by using a third party payment provider which will use encryption software. Whilst we are unable to guarantee 100% security, this makes it hard for a hacker to decrypt your details.

We maintain physical, electronic and procedural safeguards in connection with the collection, storage and disclosure of your information. Our security procedures mean that we may occasionally request proof of identity before we disclose personal information to you.

You are responsible for protecting against unauthorised access to your password and to your computer.

Security

Any payment transactions will be encrypted in the payment information you provide to us to pass on to a third party to make an order for a product or service; the encryption will be completed by the third party payment provider who we use from time to time which will use encryption software. Where we have given you (or where you have chosen) a password which enables you to access an App or certain parts of the Website, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the Internet is not completely secure. Although we will take reasonable steps to protect your personal data, we cannot guarantee the security of your data transmitted over the Internet; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Your Rights

You have the right to ask us not to process your personal data, to provide information to you (whether by email or otherwise) or marketing information about the Products, the Website or Apps. You can email us on info@mirador.co.in to make these changes, or follow the “unsubscribe” link in any marketing communication that we send to you by email. You can also make changes to your privacy settings at the “[My Account](#)” part of the Website. We will change what you receive within a reasonable time.

However, changing your privacy settings may inhibit your ability to use the Website or receive any information or email that we offer or use an App, so we do not recommend that you do this.

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